

# Liverpool City Community Fire Station

## Community Risk Management Plan 2024-25

### Operational Preparedness

Liverpool City will:

Attend & assess premises to gather Site Specific Risk Information (SSRI) information to inform our response & identify risks and utilise PORIS to assess new risks in the station area.

Continue to effectively provide immediate & retained cover aligned to the Hybrid crewing system, including participating in any review & implementation of systems to provide a clear, pragmatic response.

Work in conjunction with Liverpool Protection when reporting or resolving local risk issues.

Monitor & utilise information from the outcomes of the Grenfell enquiry in accordance with Service procedures.

Continue to assess & monitor emerging local developments such as the new Liverpool Royal Hospital, student accommodation & shopping complexes.

Provide feedback through preparedness to shape an efficient transport flow for the community.

Maintain high standards of appliance care including regular cleaning, equipment testing & fault reporting.

Carry our water surveys when conducting SSRI visits and ensure hydrant faults are reported in a timely manner to ensure operational effectiveness.

### Operational Response

Liverpool City will:

Train at a local level, via on station and off site exercises & also attending service planned training & exercises.

Undertake & complete all Safe Person Assessments & theoretical training as designated by the monthly planner.

Plan & attend off site exercises based on local & neighbouring risks.

Assure high standards of PPE, adherence to procedures & safe working at operational incidents.

Undertake regular driver training & constructive feedback sessions to promote high standards of driving & emergency response.

Understand & achieve the defined response times to ensure the communities we serve receive an effective & efficient service.

Continue to train and exercise on station specialisms such as the Combined Platform Ladder 45

Identify & train at off site venues to develop staff on the skill sets associated with the Combined Platform Ladder.

### Prevention and Protection

Liverpool City will:

Attend & complete all required Prevention activities to reduce risk & protect vulnerable members of the community.

Support local or seasonal campaigns such as Winter Warm, High Rise & Older Person's day. Respond to & protect those affected by hate crime through support, advice & equipment.

Continue to advise on how to prevent fire within the growing student population through HFSCs & joint working with partners in Higher Education & building developments.

Identify & advise those considered the most vulnerable in the community (over 65's, areas of deprivation) around home safety through the undertaking of HFSCs.

Identify, report & prevent waste & fly tipping & the adverse effect it has on the community by reporting & utilising internal systems & support to notify partners.

Work with local businesses through the undertaking of Simple Operational Fire Safety Assessment (SOFSA) to promote & offer Fire Safety advice.

Reduce demand on resources through the identification of high demand areas such as AFA, Water related incidents & false alarms & joint working to educate & inform.

### People

Liverpool City will:

Promote awareness of the importance of mental health & wellbeing. Promote occupational health support including signposting staff to services such as counselling and EAP, where appropriate.

Positively promote Critical Incident Stress Management process. These measures should contribute to maintaining low absence levels.

Develop our people via continued engagement to deliver a professional service, which has a positive impact on our communities and workplace.

Support the Firefighter Apprenticeship Programme through mentoring, training, development and observation on station.

Develop and support personnel at all rank levels to be the best they can be and identify and support potential managers for the future, including coaching and mentoring.

Review performance and identify future development needs through the appraisal system.

Promote a healthy lifestyle amongst personnel through good nutrition and a physical fitness environment.

Recognise and promote the value of EDI within the FRS and the wider communities we serve.

Contribute to Service Positive Action via signposting to "District Have a Go Days"

Complete inductions for new staff coming in to the hybrid system, including explanation of the staffing requirements & retained elements.

# Liverpool City Community Fire Station

Community Risk Management Plan 2024-25

**Our Vision:** To be the best Fire and Rescue Service in the UK – One team putting its communities first.

**Our Purpose:** Here to Serve. Here to Protect. Here to keep you safe.

**Our Aims:** To Protect, Prevent, Prepare and Respond

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2024/25	Targets 2025/26		Annual Target 2025/26
All Fires	216	237	Site Specific Risk Information (SSRIs)	58
All Primary Fires	76	72	Home Fire Safety Checks	1000
Accidental Dwelling Fires (ADFs)	28	24	HFSC's delivered to over 65's (60% of HFSC target)	600
Deliberate Vehicle Fires	1	6	Waste & Fly Tipping	48
All Secondary Fires	140	165	Prevention talks	12
Anti-Social Behaviour Fires (ASBs)	42	72	Simple Operational Fire Safety Assessments	190
AFA's in Non Domestic Premises	24	122	Off Station Exercising	2
% ADF No Smoke Alarm	95.2%	Lower	Community Events	2
Alert to Mobile	97.2%	95%		

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities